# Notary Court Portal How To

This document will help guide users through the new Notary Court Portal. If there are additional questions or issues, please contact the Virginia Notary Office located at the Patrick Henry Building in Richmond, Virginia at <a href="Motary@governor.virginia.gov">Notary@governor.virginia.gov</a> or you can call during business hours at (804) 692-0115.

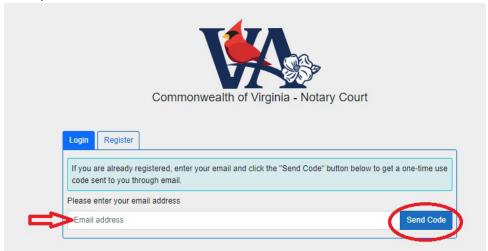
Please review the FAQs information on our website to obtain the answers to most of your questions: www.commonwealth.virginia.gov

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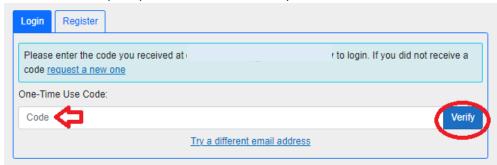
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# To Log in With an Existing Email

- 1. If you have registered with your email and have access to the inbox, use the directions below.
- 2. To log in, go to <a href="https://notarycourt.solutions.virginia.gov/">https://notarycourt.solutions.virginia.gov/</a>.
- 3. Enter your email address in the indicated box and click "Send Code".



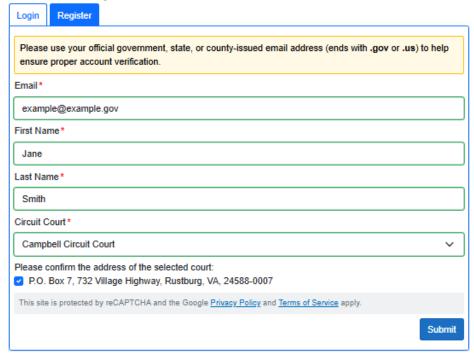
4. You will receive a one-time use code that is good for 5 minutes to your inbox. Copy and paste that code in the space provided and click "Verify".



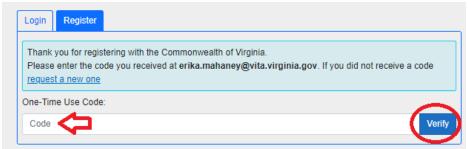
- 5. You will now be able to see the main screen where you can set Oath Dates proceed to the Set Oath Date part of this document.
- 6. If you have already registered for an account and you receive an error, please contact the Virginia Notary Office.

### To Register for an Account

- 1. If you have not registered or are using an email where you do not have access to the inbox, use the directions below.
- 2. To register, go to <a href="https://notarycourt.solutions.virginia.gov/">https://notarycourt.solutions.virginia.gov/</a>.
- 3. Click on the "Register" tab and fill out all the information indicated.



4. You will receive a one-time use code that is good for 5 minutes to your inbox. Copy and paste that code in the space provided and click "Verify".



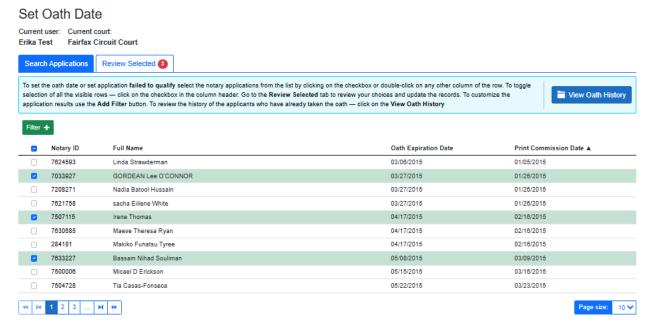
- 5. You will now be able to see the main screen where you can set Oath Dates proceed to the Set Oath Date part of this document.
- 6. If you have any errors, please contact the Virginia Notary Office.

### **Set Oath Dates**

1. Once you have logged into the Portal, you will see all the applicants who have indicated they will be taking their oath at your court (see example below).

Set Oath Date Current user: Current court: Erika Test Fairfax Circuit Court Search Applications Review Selected 0 To set the oath date or set application failed to qualify select the notary applications from the list by clicking on the checkbox or double-click on any other column of the row. To toggle selection of all the visible rows — click on the checkbox in the column header. Go to the Review Selected tab to review your choices and update the records. To customize the Tiew Oath History application results use the Add Filter button. To review the history of the applicants who have already taken the oath — click on the View Oath History Filter + Notary ID Full Name Oath Expiration Date Print Commission Date A 7624593 Linda Strawderman 7033927 GORDEAN Lee O'CONNOR 03/27/2015 01/26/2015 Nadia Batool Hussair sacha Eiilene White 7507115 Irene Thomas 04/17/2015 02/16/2015 04/17/2015 7630685 Maeve Theresa Ryan 02/16/2015 Makiko Funatsu Tyree 284181 04/17/2015 02/16/2015 7633227 Bassam Nihad Souliman 05/08/2015 03/09/2015 7500006 Micael D Erickson 05/15/2015 03/16/2015 7504728 Tia Casas-Fonseca 05/22/2015 03/23/2015 Page size: 10 ❤

2. Select the application(s) that you will be setting Oath Dates for by clicking on the checkbox next to the application Notary ID. You will know they are selected with a check mark and the row will be highlighted in green as well. You may select all the rows that are on the screen by selecting the checkbox column header.



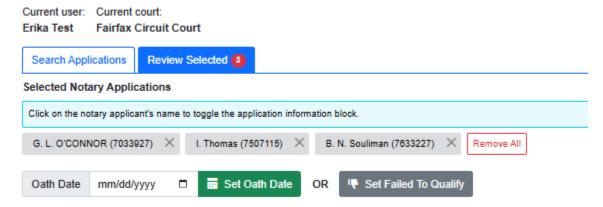
### **Notary Court Portal**

3. Once you have selected all the applications that you will be setting the oath date for, click on "Review Selected". Please note, you will see a number in red after "Review Selected", this number indicates the number of applications on all pages that has a checkmark.

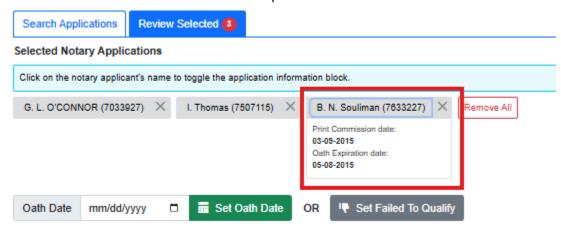
### Set Oath Date Current user: Current court: Erika Test Fairfax Circuit Court Search Applications Review Selected Search Applications Review Selected To set the oath date or set application failed to qualify select the notary applications from the list by clicking on the checkbox or double-click on any other column of the row. To toggle Tiew Oath History selection of all the visible rows — click on the checkbox in the column header. Go to the Review Selected tab to review your choices and update the records. To customize the application results use the Add Filter button. To review the history of the applicants who have already taken the oath — click on the View Oath History Filter + Notary ID Full Name Oath Expiration Date Print Commission Date A 7624593 03/06/2015 01/05/2015 Linda Strawderman 7033927 GORDEAN Lee O'CONNOR 03/27/2015 01/26/2015 7208271 03/27/2015 01/26/2015 Nadia Batool Hussain 7621758 sacha Eiilene White 03/27/2015 01/26/2015 7507115 Irene Thomas 04/17/2015 02/16/2015 Maeve Theresa Ryan 04/17/2015 02/16/2015 Makiko Funatsu Tyree 04/17/2015 02/16/2015 7500006 Micael D Erickson 05/15/2015 03/16/2015 7504728 Tia Casas-Fonseca 05/22/2015 03/23/2015 н ж

4. In the Review Selected tab, you will see a gray box with all the applications you have selected.

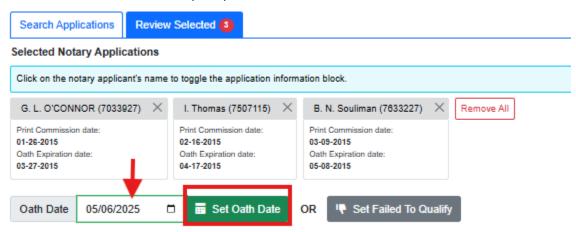
### Set Oath Date



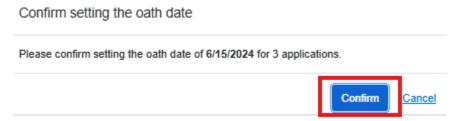
5. To see information about each application, click on the gray box and a drop down will appear with the Print Commission Date and Oath Expiration date in it.



6. Once you have verified all applications are the ones that you want to set the oath date for, type or select that oath date in the space provided and click "Set Oath Date".

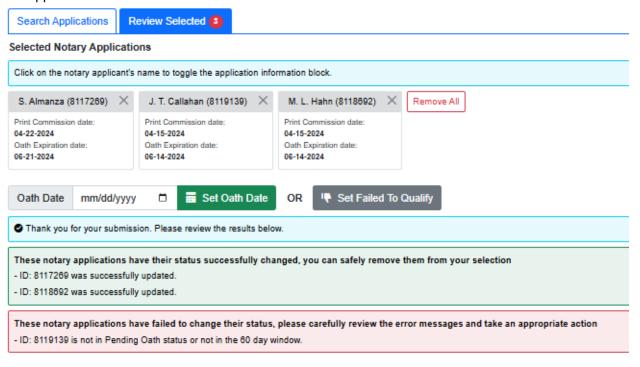


7. A confirmation box will pop up for you to confirm the you would like to set the Oath Date for the number of applications selected and the date that you set. If that is correct, press confirm. If anything is incorrect, click "Cancel" and correct the necessary information.

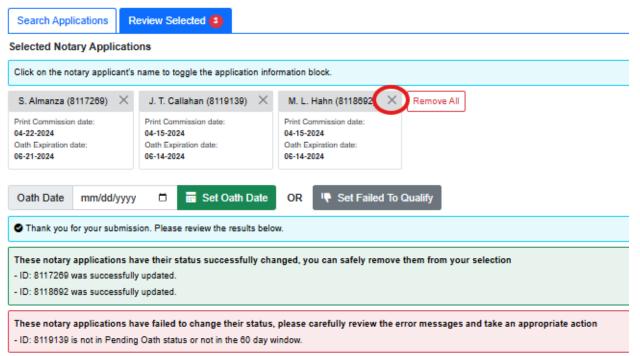


8. You will see under the Oath Date box if the applications were successful or unsuccessful. On the applications in green, the oath date has been set and no more steps need to be completed. The

applications in red, have errors and need to be looked at. You can see what the error is next to the application ID.



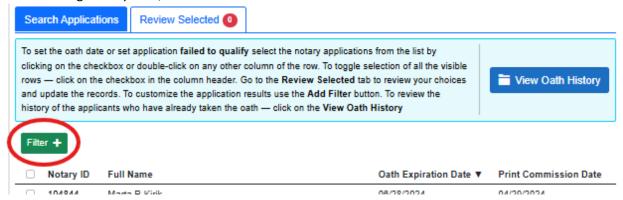
9. For the applications that are successful, you can remove them from the list by clicking on the X next to the name and resubmit the oath date if needed.



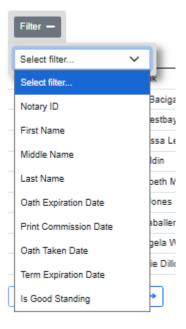
# **Notary Court Portal** 10. For the applications that are unsuccessful, please review the error and take the necessary steps. 11. If you click on "Remove All", this will remove <u>all</u> the applications selected.

### Filtering on Data

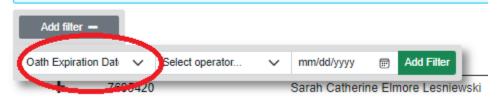
1. There are many ways you can filter the data – each column is something you can filter on. To start filtering for any data, click on "Add filter".



2. Click on the arrow next to "Select filter..." to select the data you want to filter on. This menu shows the columns you can filter on.



3. If you want to find the applications with an oath expiration date in June of 2024, select "Oath Expiration Date".



4. In "Select operator..." select "is between" and select or type in 06/01/2024 in the first box. Select or type in 06/30/2024 in the second box. Click "Add Filter" and this will show you all the applications where the Oath Expiration Date are between those two dates.



5. After clicking "Add Filter", you will see the filter in a dark box.
and update the records. To customize the application results use the Add Filter butt history of the applicants who have already taken the oath — click on the View Oath

Filter + Oath Expiration Date is between 6/1/2024 and 6/30/2024 ×

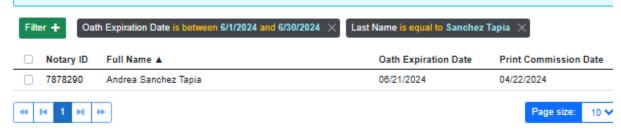
Notary ID Full Name

Marks D. Mark

6. Another example, if you would like to look for a specific person with the last name of "Tyson", you would click "Add filter" and select "Last name". Because you know the last name of the application, you would select the operator "is equal to" and type in Tyson in the box provided and click on "Add Filter". In the example shown below, this will bring up everyone who's last name is Tyson where the Oath Expiration Date is between June 1, 2024 and June 30, 2024.

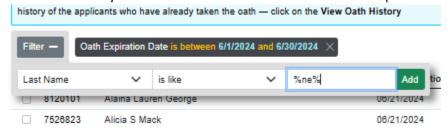


7. Once you have clicked "Add Filter" you can see two dark boxes that shows you what filters are currently active.

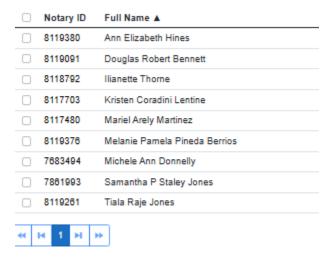


- 8. You can use these examples to filter as much as you would like.
- 9. If you use the "is like" or "is not like" filter, there is one extra step you must do.

a. If you want to search for any applications that has a name with certain letters in it, you must add a "%" symbol to the search field. Please see the example below.



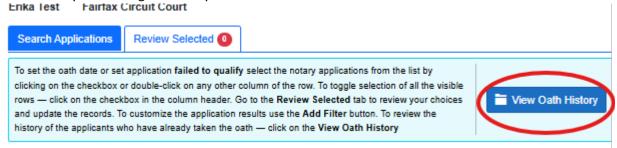
b. If you want to see all the applications where the last name has "ne" anywhere in the last name, select "Add filter" then select "Last name". For the operator select "is like". In the space provided type in "%ne%" and click "Add Filter". This will bring up all applications where the last name has an "ne" in it. Please see the example and results below:



c. Note: Use a "%" character in the search to specify any characters of any length. This character can be used anywhere in your search term, more than once. For example, J%n will find all the words that start with J and end with n, while %fin% will find all the words that contain the word fin.

# **View Oath History**

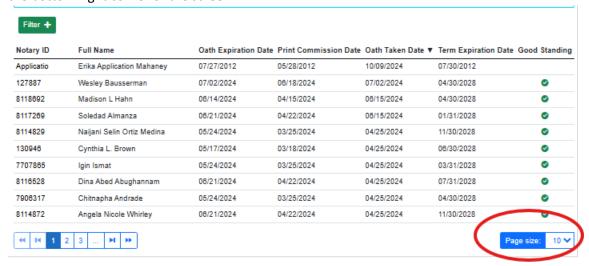
1. To view Oath History for the applications that have been set in your court system, click on "View Oath History" on the right side of your screen.



2. The default view is to show all applications who have had their Oath Taken Date set in the last six months. To see more or to filter on different criteria, click on the "X" in the darker box to remove that filter.

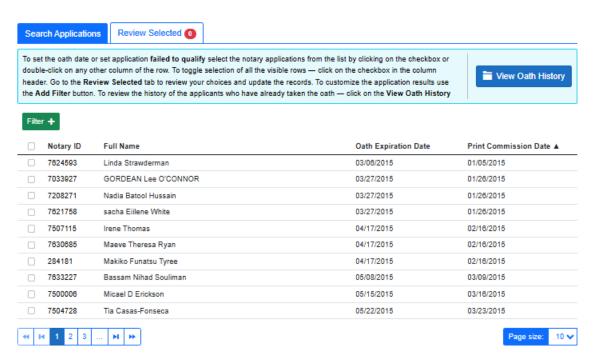


- 3. To filter, use the same steps as above in the Filtering on Data section.
- 4. You can increase the number of applications you see on the screen by selecting 10, 25, or 50 in the bottom right corner of the screen.

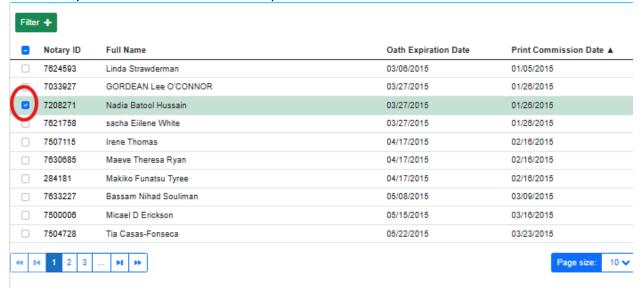


# Update Application to Failed to Qualify

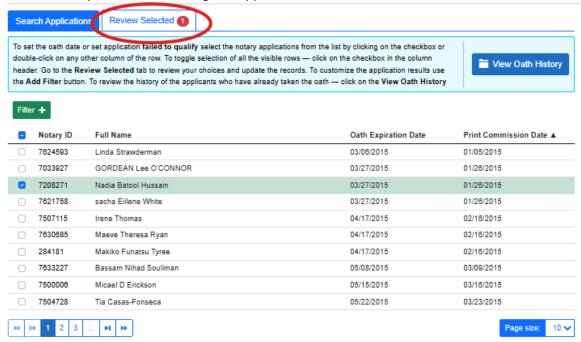
1. Log in to the Portal: After logging in, you will see a list of all applicants with applications for the court you registered with.



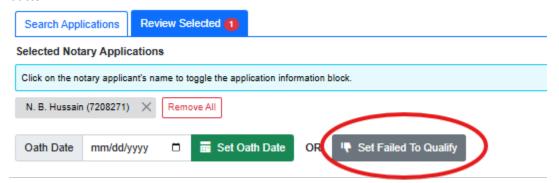
2. Select Applications: Identify the application(s) to be marked as "Failed to Qualify." These will be indicated by a check mark next to the Notary ID.



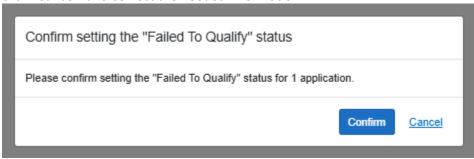
3. Click "Review Selected": Choose the application(s) and click on the "Review Selected" button. For this example, we are selecting one application.



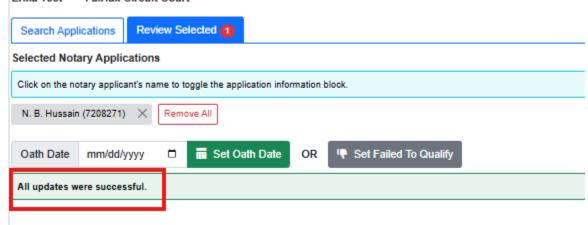
4. Access the Review Screen: On the "Review Selected" screen, locate the "Set Failed to Qualify" button.



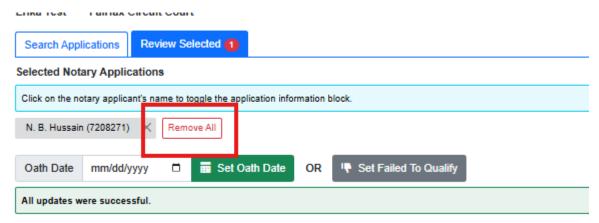
5. A pop up box will appear to verify that you would like to set the number of applicants selected to "Failed to Qualify" If the information is correct, click "Confirm". If the information is incorrect, click "Cancel" and correct the needed information.



6. Mark as Failed to Qualify: Click the "Failed to Qualify" button. Once the system processes the action, a green success bar will appear at the bottom of the screen.

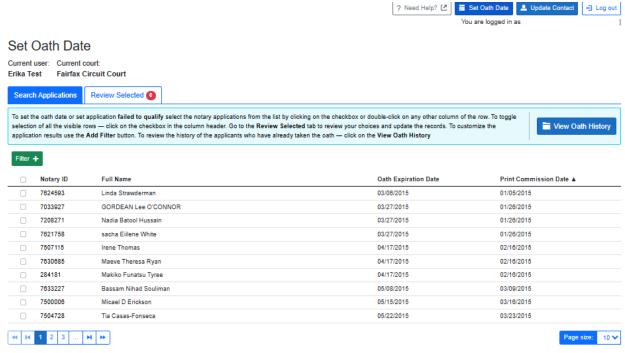


- 7. <u>Important Reminder:</u> If multiple applications are displayed, all will be marked as "Failed to Qualify." Ensure only the intended applications are selected.
- 8. Clear Selections: Once the success bar appears, remove all selected applications to finalize the process.

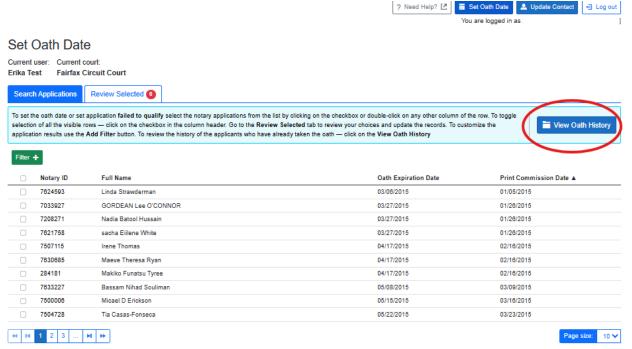


### How to confirm a Notary is currently in Good Standing

1. Once you have logged into the Portal, you will see this page (see image below).



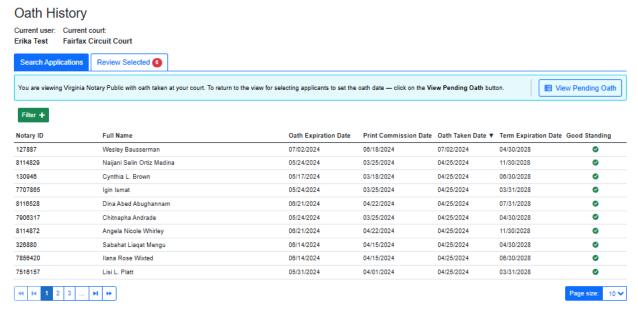
2. To view the current notaries, click on "View Oath History"



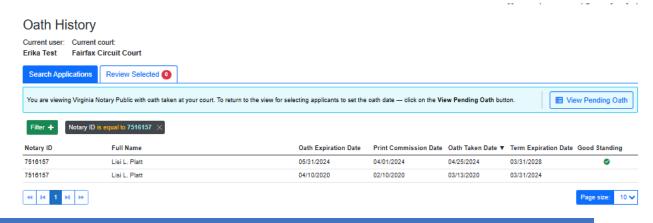
3. Press on the "X" next to "Oath Take Date is on or after 2/7/2025" to remove the filter.



4. You will then see all the Virginia Public Notary's who have taken an oath at your court or who have indicated on their recommission application that they are part of your court system.

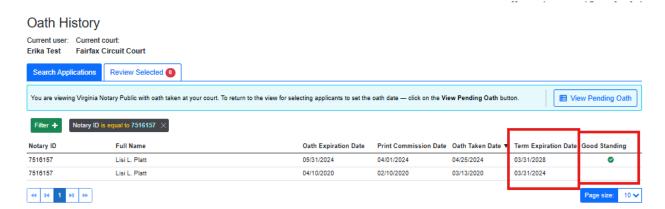


- 5. To filter for a specific person or Notary ID, please use the "Filtering on Data" portion of this document.
- 6. Once you have found the Notary that you are searching for, you will see their entire history on the screen.



### **Notary Court Portal**

- 7. If there is a green check mark next to the name under the Good Standing column, the Notary is in good standing in accordance with the following
  - a. The specific application currently has a status of "Virginia Notary Public"
  - b. The Term Expiration Date has not expired
  - c. In the example below, the Notary has two applications in the system.
    - i. The application with the Oath Expiration Date of 04/10/2020 has an expired term date.
    - ii. The application with the Oath Expiration Date of 05/31/2024 has a valid term date and there is a green check box in the Good Standing column.
    - iii. Since the term date for the most recent application is not expired, this Notary is in Good Standing and a Good Standing letter can be issued from your court house.



8. If a Notary is not in Good Standing, there will not be **any** green check marks next to any of the applications in the system like the example below.

